



Jacksonville Urban Area

Metropolitan Planning Organization

LIMITED ENGLISH PROFICIENCY PLAN

Updated October 2011

JACKSONVILLE URBAN AREA METROPOLITAN PLANNING ORGANIZATION LIMITED ENGLISH PROFICIENCY PLAN

Jacksonville MPO focuses on making it easy and convenient for our clients to overcome any language barrier by receiving immediate response to their communications requirements. Jacksonville MPO believes in providing the most qualified, reliable, dependable and professional services available for our Non-English Speaking clients.

Jacksonville MPO has contracted with Fluent Language Solutions for the following services:

- Foreign Language Interpreting
- Sign Language (ASL) Interpreting
- Telephone Interpreting (Connected in 30 seconds or less)
- Video Interpreting for Deaf Communication
- Document Translating (Medical, Legal, Technical, Business)
- Services available in more than 190 difference languages
- Immediate Need 24 hours per day – 7 days a week – 365 days per week
- Licensed Interpreters

Quick service for telephone interpreting:

DIAL 800-821-3420:

Provide the operator with the access code: 230574
On-Demand Foreign Language Interpreting
Have the Non-English speaking person with you (or on another line)
Foreign Language required and an interpreter will be connected

On-Site Interpreting

To schedule on-site interpreting services for Foreign or Sign Language contact Fluent Language Solutions and they will provide the services

Document Translation

To schedule document translation services or receive a free quote we contact the translations department at 704-532-7446 or 888-225-6056.